LEARNING TECHNOLOGY CENTER

The Learning Technology Center (LTC) (https://senmc.edu/ltc/) located in Room 211 of the Main Building, is open Monday through Thursday, 8am to 5:30pm and Friday 8am to noon. The office phone number is (575) 234-9263. The LTC provides technology support for faculty, staff and students at Southeast New Mexico College. The goals of the LTC include teaching faculty and students on the learning management system (LMS) and other web technologies, providing professional development for faculty and staff, helping faculty improve course design and development of online learning and assisting students with technology issues.

For students, the LTC provides training and technology support in the following topics:

- Cloud based storage (Google Drive, Microsoft 365 OneDrive)
- Learning Management System - Canvas interface/online classroom
- Mobile learning devices basics
- SENMC account set up
- SENMC E-mail
- Other Web technologies

Computer Center

The Computer Center at SENMC operates four instructional computer classrooms and general use computer labs in the Library, Learning Technology Center and the Learning Assistance Center. All computers are networked and provide access to the Internet. The Center maintains a staff of full time and student employees to provide users with technical support. The ICT general Help Desk phone number is (575) 234-9448.

Student Computer Accounts

All students enrolled for credit courses are given a computer account that allows them access to the Internet during the semester(s) in which they are enrolled. This account also allows a student access to server-based storage for homework. If you are experiencing trouble with Canvas or Anthology access, please call the LTC at (575) 234-9263 or (575) 234-9259.